

Quality Policy Statement

At XDS Solutions, we are dedicated to providing high-quality services in compliance with ISO/IEC 17065 standards. Our commitment to quality is integral to our business ethos, and we strive to meet and exceed the expectations of our clients, regulatory bodies, and stakeholders. In particular, we are committed to:

- committed to adhering to the requirements set forth by ISO/IEC 17065 for the accreditation of bodies certifying products, processes, and services. Our processes and practices are designed to meet and exceed these standards to ensure the integrity and reliability of our certification services.
- prioritize understanding and meeting the unique needs of our clients. Our processes are designed to be client-centric, ensuring that our certification services add value to their business and contribute to their success.
- invest in the continuous training and development of our personnel to ensure that they are competent, knowledgeable, and up to date with the latest industry trends and ISO/IEC 17065 requirements. Our team is dedicated to maintaining the highest levels of professionalism and expertise.
- uphold the principles of integrity and impartiality in all aspects of our certification processes. Our organization is committed to maintaining objectivity, avoiding conflicts of interest, and ensuring that our certification decisions are based solely on objective evidence.
- foster a culture of continual improvement across all levels of our organization. We regularly review and enhance our processes, incorporating feedback from clients, auditors, and stakeholders to drive innovation, efficiency, and effectiveness.
- adopt a risk-based approach to identify and manage potential risks that may impact the quality and credibility of our certification services. This proactive approach allows us to mitigate risks and enhance the robustness of our processes.
- believe in open and transparent communication with our clients, regulators, and stakeholders. Clear and effective communication is essential for building trust, managing expectations, and ensuring a seamless certification process.
- complying with all applicable legal and regulatory requirements. Our processes are designed to ensure that our certification services align with relevant laws, regulations, and industry standards.

This Quality Policy serves as a framework for establishing, implementing, maintaining, and continually improving our Quality Management System in accordance with ISO/IEC 17065 standards.

A handwritten signature in black ink, appearing to read 'Chantelle Rowe', is positioned above the name and title.

Chantelle Rowe
Managing Director

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